

## PRODUCTION AND PRINTING

While The B'Jade Group takes all care to avoid errors, The B'Jade Group accepts no responsibility for typographical errors, spelling mistakes, or incorrect information on any project committed to print or production. Upon receipt of proof, "The Client" is responsible to proofread and approve all final copy before the production of artwork. The email verification of the Client's Representative shall be conclusive as to the approval of all artwork and text prior to their release for printing, implementation or installation. No refunds or reprints are given after a final approved design has gone to print due to oversights by "The Client's" proof reading.

As always, we review the information and make any changes we have found as it relates to design, grammar or spelling to the best of our ability. Once your final review has been done an approved we will conduct one final review to ensure, but not guarantee all grammatical and artistic errors have been caught, therfore, your input is important to us so we ask that you do the same.

## PRINT RETURNS AND REFUNDS

It is agreed that The B'Jade Group is not responsible or held liable for any errors contained in the final product after the final product has been approved by the client, (approval must be received in writing), committed to print or posted in view of the public. The B'Jade Group will not be held responsible for any changes or amendments made after approval. It is the sole responsibility of the client to notify The B'Jade Group of any such errors during the revision cycle and before the final files have been generated.

In the event of a need to reprint due to errors in content, the client must inform The B'Jade Group within 24 hours of product acceptance. Any reprints will be at the cost of "The Client." As with all print projects, payment for re-printed projects MUST be prepaid.